Finding serial numbers on FTB-1 V2 and FTB-1 V2 Pro

The FTB-1 V2 and FTB-1 V2 Pro consist of a mainframe units that house a single module and can be equipped with a Power Meter module on top; this RMA request requires the serial numbers of all units that will be sent for service, even serial numbers of units that don't require service but will be returned within the RMA request. Click the links below to know how to retrieve those serial numbers:

- FTB-1 V2 and V2 Pro platform serial number
- Module serial number:
 - o <u>In "Mini ToolBox"</u>
 - o <u>At the back of the unit</u>
- **Power Meter** (if present); If you cannot retrieve the serial number from "Mini ToolBox", please view "By removing the Power Meter module"
 - o In "Mini ToolBox"
 - By removing the Power Meter module

Contact EXFO's technical support should you have any question.





The serial number of the FTB-1 V2 and V2 Pro platforms can be found:

• At the bottom of the unit:



• Or in "Mini ToolBox/System Info/Platform"

	System Information	x
About Platform		
[^{2]}] System summary	/	^
Model	FTB-1v2 Pro	
Serial number	841858	
System image	2.3.0.1 (NS-2041)	
BIOS	1.10.25.0	
EC	1.3.0.0	
System Controller	1.2.16055.1	
[-] Storage summar	y	-
Windows (C:\)		
92.87 GB free of 114.	12 GB	
RAM		
1.83 GB free of 3.44 (GB	
		~
	ок	





The serial numbers of the modules can be found in "Mini ToolBox":

- Mini ToolBox:
 - o In the "Modules" tab

ũ.		Mini ToolBox X		_ 🗆 🗙
~	FTB-720Gv2-SM1-EA FTB-720Gv2 NetBlazer / OTI S/N:908616			Modules
Ready	>	iOLM	NetBlazer	Test Tools
				 System Settings Favorites Power Meter - VFL CMax2



At the back of the unit





Power Meter serial number

The serial number of the Power Meter can be found in "Mini ToolBox" by clicking "Power Meter and VFL/Info":

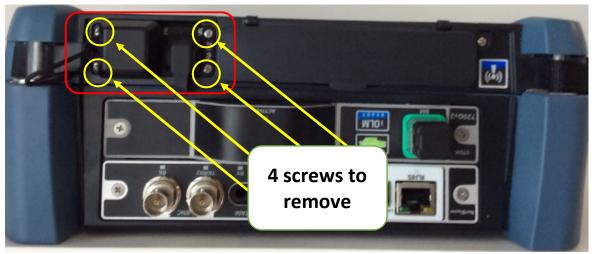
EXFO Por	wer Meter - VFL	
Version: Power Meter 2.5 for Mi	ini ToolBox X	
Product version details:		
Unit: PM-1v2-2X-VFL Serial number: 836302		
Firmware version: 02.00.00.00		
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Technical support		
Phone:		
Canada and United States:	1 866 683-0155	
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	support@exfo.com	

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Removing the Power Meter unit



- 1. Remove 4 screws
- 2. Remove the Power Meter module
- 3. The serial number is on the board



